



**F. No. 1-11/CIBRC/Chem/SC/ISO/2014**

भारत सरकार

Government of India

कृषि एवं किसान कल्याण मंत्रालय

Ministry of Agriculture & Farmers Welfare

(कृषि, सहकारिता एवं किसान कल्याण विभाग)

(Department of Agriculture, Co-operation & Farmers Welfare)

वनस्पति संरक्षण, संगरोध एवं संग्रह निदेशालय

DIRECTORATE OF PLANT PROTECTION, QUARANTINE & STORAGE

केंद्रीय कीटनाशी बोर्ड एवम पंजीकरण समिति

**Secretariat of Central Insecticides Board and Registration Committee**

एन. एच. 4, फरीदाबाद (हरियाणा)-121001

N.H. IV, FARIDABAD (HARYANA)-121001

Date: October 04<sup>th</sup>, 2016

**Office Order**

**Subject: Strengthening the mechanism for Redressal of Public Grievances- accreditation of ISO 9001:2008 QMS-reg**

All are well aware that this office is pursuing the ISO 9001:2008 accreditation. Strengthening the mechanism for internal grievances redressal in order to make the administration more responsive to the needs of the stake holders is one of the important requirements. Therefore it has been decided to declare that Dr. T.A. Usmani, Joint Director (PP), CIB&RC shall be acting as a grievance redressal Officer for the Sectt. of CIB&RC.

(D.D.K. Sharma)

APPA & Secretary (CIB&RC)

Copy to:

1. All Officers/Officials of Sectt. Of CIB&RC/Notice Board of CIB&RC,
2. Website of Sectt. of CIB&RC.
3. All Pesticides Associations.
4. PS to PPA